

Jeff Lawler

Professional Profile

Highly motivated IT professional that has shown success in both leadership and team member roles to complete projects consistently on time while producing an end product of high quality.

- Exceptionally able to adapt to changing situations while still providing world class results
- Has proven to be very proficient as a team member, but also an effective self-motivator who manages time well to complete tasks
- Wide set technical background and as a result, excels in a project based environment
- Excellent communicator of technical information to both end users and fellow team members

Education

M.S., Digital Forensics - University of Central Florida – Orlando, FL, anticipated completion 2016

Areas of Study: Computer Forensics, Network Security, File System and OS Forensics, Criminology

Skills Acquired with Studies:

- Methodically analyzing vast amounts of data to determine sequence of events or trace evidence of user actions
- Ability to decipher complex log files and other reporting type digital evidence
- Ability to translate non-human-readable binary data to recover system files or attributes
- Conduct packet analysis on wireless communication
- Analyze registry files to determine state of system and user actions

B.S., Information Technology - University of Central Florida – Orlando, FL, 2011

Areas of Study: Web Based Applications, Software Development, System Administration

Skills Acquired with Studies:

- Exposure to various development technologies including Java, C, SQL, PHP, HTML, XML, and JavaScript
- Windows Server deployment and maintenance
- System administrator experience with various distributions of Windows and Linux

Relevant Experience

End User Support Specialist – University of Central Florida, 2012 – Present

- Required to perform as project lead for implementing new solutions by gathering needs of end users, translating those needs to technical specifications, researching products that would meet both conditions of user and current infrastructure environment, and finally coordinating with both vendors and team to facilitate testing phase through deployment
- Created technical documentation outlining administrative procedures and troubleshooting guidelines for new and existing supported applications
- Responsible for supporting and maintaining current enterprise solutions by utilizing various technologies and understanding a wide range of business applications

IT Intern – Regional Campus Headquarters - University of Central Florida, 2011

- Assisted in building and maintaining a Windows 2008 Server for the College of Education
- Helped in the maintenance and preparation of surplus hardware
- Provided network and system support to faculty and staff

Computer Specialist - University of Central Florida, 2007 – 2009

- Provided network and system support to faculty, staff, and students
- Helped develop design and functionality of informational kiosk system used campus-wide
- Helped developed database system using MS Access for maintaining inventory of hardware for campus.